

# LAMPLIGHT TOURS – TOUR GUIDE

## CASUAL

The Sovereign Hill Museums Association is a dynamic group of museums comprising of the Sovereign Hill Outdoor Museum, Gold Museum and Narmbool. Our purpose at Sovereign Hill and the Gold Museum is to inspire an understanding of the significance of the central Victorian gold rushes in Australia's national story, and at Narmbool of the importance of the land, water and biodiversity in Australia's future.

Lamplight Tours is a new offering as part of Sovereign Hill's night show activities. Lamplight Tours leads visitors into the darker side of goldfields life, visiting some intriguing places and characters. Tours run Saturday evenings and you would be required for approximately 2-3 hours per shift.

We are looking for a Tour Guide to join the team on a casual basis. In this costumed role, the Lamplight Tour Guide is responsible for assisting in the delivery of Lamplight Tours following set routines under the supervision of the Duty Officer and providing and maintaining excellent customer service standards at all times.

### TO BE SUCCESSFUL YOU MUST HAVE:

- excellent customer service skills
- self-motivation with the ability to work within time constraints
- demonstrated retail and cash handling skills
- availability to work evenings and weekends

Previous experience with a tourism, customer service or retail environment and any public speaking experience would be highly regarded.

If this sounds like the opportunity you have been looking for please visit our website at [sovereignhill.com.au/careers](http://sovereignhill.com.au/careers) for more information including a full position description and information on how to apply.

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### APPLICATIONS CLOSE MIDNIGHT SUNDAY 19TH MAY 2019

*Applicants must be eligible to work in Australia and appointment is subject to satisfactory Police Record and Working with Children Checks.*